STOP PAYING FOR YOUR BUG TRACKING SOFTWARE. A CONCRETE PATH TO ZERROBOOGS #ZEROBUGS

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REACH FOR THE SKY!

- Raise your hands if you have ever worked on a team with
  - 1 bug in production
  - 10 bugs in production
  - 100 bugs in production
  - 1000 bugs in production
300+ TO 0 BUGS IN 6M; RELEASE 2X PER DAY!
HOLD SPACE (PROTECT THE TEAM)
ESTABLISH PSYCHOLOGICAL SAFETY
CREATE THE RIGHT ENVIRONMENT
DEDICATED LEARNING TIME
FREQUENT RETROSPECTIVES
TURN UP THE GOOD
CELEBRATE!
FAIL FAST;
FAIL CHEEP;
FAIL OFTEN;
FOLLOW THE SCOUT RULE

@ChristophLucian  www.ChrisLucian.com
**How do we INNOVATE?**

<table>
<thead>
<tr>
<th>Continuously experiment and develop lofty goals</th>
<th>Continuously develop lofty goals</th>
</tr>
</thead>
<tbody>
<tr>
<td>Develop software frequently</td>
<td>Frequently develop software</td>
</tr>
</tbody>
</table>

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**How do we BUSINESS?**

<table>
<thead>
<tr>
<th>Deliver valuable software to customers daily</th>
<th>Deliver valuable software to customers daily</th>
</tr>
</thead>
<tbody>
<tr>
<td>Anyone can take a vacation at any time</td>
<td>Anyone can take a vacation at any time</td>
</tr>
<tr>
<td>Effective interdepartmental communication</td>
<td>Effective interdepartmental communication</td>
</tr>
</tbody>
</table>

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**How do we CODE?**

<table>
<thead>
<tr>
<th>No one between the code and the production</th>
<th>No one between the code and the production</th>
</tr>
</thead>
<tbody>
<tr>
<td>Clean code</td>
<td>Clean code</td>
</tr>
<tr>
<td>Zero bugs</td>
<td>Zero bugs</td>
</tr>
</tbody>
</table>

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**How do we INTERACT?**

<table>
<thead>
<tr>
<th>Kindness, consideration, show appreciation</th>
<th>Kindness, consideration, show appreciation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Be vulnerable, hold trust, psychological safety</td>
<td>Be vulnerable, hold trust, psychological safety</td>
</tr>
</tbody>
</table>

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**CREATE LOFTY GOALS**


FACE TO FACE INTERACTION INSIDE AND OUT OF THE TEAM!

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www.ChrisLucian.com
KANBAN ALL THE THINGS!
VALUE AUTOMATION (UNIT TESTS) (GENERATING) (ETC..)
MOB PROGRAMMING

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Estimate

STOP
ESTIMATING
YOU CAN DO IT TOO! I BELIEVE IN YOU!