USING RETROS TO UNCOVER TEAM DYNAMICS

AUGUST 2019
Introduction

• Ben Walsh – ben.walsh@jtv.com
• 8 years of experience as a CSPO at Jewelry Television
• One of the largest jewelry retailers in the U.S.
• Operates live programming 24/7
• Broadcast in 84mm households
• Adopted Agile in 2007
Retrospectives!
• Sprint retros
• Project retros
• Productive retros?

• My Team
• 108 sprints
• Retro’d our retro
• Continual improvement
Games… Can I do that?
• Absolutely!

Takeaways
• Shared understanding
• Uncovered competitive spirits
• Adopted into our retros going forward
Questions?

ben.walsh@jtv.com