As you sit down...

- Introduce yourself
- Favorite community you’re a member of
- Signature bake
Sharing keeps knowledge hoarding, siloes, and loss at bay. It also helps promote organizational learning, in getting value out of training and collaboration that can be reused later or passed on.

{ THE KNOWLEDGE POTLUCK }
WHERE DOES KNOWLEDGE LIVE?
Knowledge that’s written down and easily accessible, whether in an information radiator, IT system, or good old fashioned book.
Knowledge made up of transferrable skills – things that would be helpful if documented but usually aren’t.
Knowledge that is hard to describe, intuitive, and can’t be “extracted” and is only good in a certain context.
When did you increase your tacit knowledge through a community?
The best communities are led by good facilitators – expertise is secondary.
Vision boards and writing down community norms and other practices helps to make implicit knowledge into explicit knowledge.
Be thoughtful about ‘knowledge debt’ by being realistic about what you will actually need to reuse.
PROBLEM SOLVING

Make sure problem solving has an important role in your community to increase tacit knowledge.
Don’t over-structure either communities or information. Resist the impulse; be a patient gardener.
How do you structure your community's knowledge?
**What is a taxonomy?**

A way to structure information so it can be easily found, categorized, and reused.

**Why should I care?**

Your community’s content will be more friendly to new members and more useful to existing ones.
At your table, build a taxonomy of Agile terms

To start, imagine the structure of a fictional Agile community’s knowledge. Using the cards on your table, how would you categorize & structure this content?
Rules of engagement

- Maximum 5 parent terms
- Each parent term should have no more than 5 terms beneath it
- Don’t go more than 2 levels deep
Debrief

• Was this easy or hard? Why?
• What are some points of contention that your table identified?
• Why it is important that a community prioritize these terms and not an individual?
How do you use your community for PROBLEM SOLVING?
How can we use the agile community at this conference to reinforce learning between now and next year?
HOW IT WORKS

Inner circle is actively discussing ideas

Outer circle is creating visual documentation

Use the empty chair to join the discussion; someone in the circle should voluntarily exit
1. What did you learn that you most want to put into practice?
2. How can you help the people you met here reinforce their learning?
3. Anything the organizers can do to help reinforce learning?
4. What community resources back home will you call on to help?
THANK YOU
LET’s KEEP THE COMMUNITY GOING!

https://www.linkedin.com/in/katysaulpaugh
@katysouthpaw